

An Update to our Valued Patients, Friends and Community

Your team at Mishicot Dental hope this letter finds your family in good health! Our community has been through a lot over the past couple months, and while many things have changed, some things remain the same: our commitment to serve our patients in the safest way possible while providing the best dental care possible. **Please wait for our office to call you to reschedule your appointments.**

Infection control has always been a top priority for our office and you may have seen this during visits to our office. Our infection control processes are up to date with current recommendations by the Centers for Disease Control (CDC), the Occupational Safety and Health Administration (OSHA). In accordance with the current recommendations, during your next appointment you will notice some additional steps we are taking to help protect our patients and our team members.

For example:

Prior to your appointment, we will contact you to ask several screening questions. You will be asked these same questions again when you come to the office. If you have flu-like symptoms, have recently traveled to high risk area, or have been exposed to anyone infected by COVID-19 within the past 2 weeks, we will have to reschedule your appointment.

We will require you to wear a mask/face covering into our office and upon leaving your appointment.

We will be taking your temperature upon entering and asking you to use hand sanitizer. If your temp is at or above 100.0 degrees F, you will be asked to leave and contact your medical doctor for guidance.

Only patients with appointments will be allowed into the office with the exception of parents accompanying young children for their appointment or caregivers helping patients needing physical assistance.

We will be adjusting our schedules to allow for more time between patient appointments. This will reduce the waiting time for you and allow for fewer patients in the reception area at any one time.

During procedures that produce aerosols we will be wearing additional protective equipment, such as a face mask, face shield and hair covering. All team members in the office will be wearing a mask. You can expect our office to be cooler than usual due to the increased personal protective items staff is required to wear. Please dress accordingly.

All team members will be screened daily to make certain they are in good health.

We look forward to seeing you again! We appreciate your continued patience as we work hard to reschedule everyone who missed their appointment or that we need to reschedule to allow for additional timing for appointments.

Thank you for being a part of our community. We value your trust and loyalty and look forward to welcoming you back to our office.

Sincerely,

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